

## Gibraltar BSN GoXtra Care (GXC) Customer Campaign Terms & Conditions

### 1) ELIGIBLE CAMPAIGN PARTICIPANTS

All customers who sign up for GoXtra Care (GXC) during the campaign period.

### 2) CAMPAIGN DURATION

All GXC submitted from 1 January 2022 to 31 March 2022 (both dates inclusive) and issued by 15 April 2022.

The eligible GXC policy must stay in force at the time of the reward fulfilment.

### 3) CRITERIA and REWARDS

Eligible customers will receive Cashback of either 5% of APE or 10% of Annual Premium.

- **5% Cashback** for policies with monthly/quarterly/half year premium payment mode and with annualised premium equivalent (APE) RM1,600 and above
- **10% Cashback** for policies with annual premium payment mode and with annual premium RM1,600 and above.

To be entitled to the Cashback, the GXC policy must be in force at the time the Cashback is credited into the customer's bank account stated in the GXC application form.

The reward will be forfeited if the eligible customers do not provide bank account details in the GXC application form. The Cashback reward is not transferrable.

The amount of Cashback will be rounded to the nearest RM10. Example:

No.	APE/Annual Premium	Payment mode	Cashback	Cashback (after rounding up)
1	RM2,713	Monthly	RM2,713 * 5% = RM86.20	RM90.00
2	RM2,405	Annual	RM2,405 * 10% = RM240.50	RM240.00
3	RM3,115	Monthly	RM3,115 * 5% = RM155.75	RM160.00
4	RM4,865	Annual	RM4,865 * 10% = RM486.50	RM490.00

### 4) CAMPAIGN FULFILMENT

For policies that are issued on 15 January, 1 and 15 February, the Cashback shall be credited by 15 April 2022.

For policies that are issued on 1 March and 15 March, the Cashback shall be credited by 15 May 2022.



For policies that are issued on 1 April and 15 April, the Cashback shall be credited by 15 June 2022.

In any event there is a delay in the crediting of the Cashback, our agents will be notified to inform their customers.

The Cashback will only be credited into the customer's bank account provided in the GXC application form. Eligible customers must complete their bank account information in the GXC proposal form.

If there is a discrepancy in the account name and bank account number, the crediting bank will reject the transaction and Gibraltar BSN reserves the right to forfeit the Cashback.

Please contact your agent for guidance on how to complete this information in the proposal form.

## **5) CHANGE OF REWARDS**

The company reserves the right to change the rewards under exceptional circumstances that make it impossible or impracticable to maintain the original rewards. Should there be a change, the alternative reward shall be of equivalent value expressed in Ringgit Malaysia.

## **6) DISPUTE**

In the event of any dispute, the decision of the company shall be final and no correspondence including any form of representation shall be entertained.